2020-2021

Family Handbook

N.E. Miles Early Childhood Development Center
College of Charleston
91 Wentworth Street
Charleston, SC 29401
29424-001 (mailing)
Dear Families,

Welcome to ECDC! We are happy to have the privilege of working together to start your child on the road to a love of learning. The ECDC at the College of Charleston (CoC) was founded in 1974 as a laboratory and demonstration program for preschool and kindergarten education, developmental research, teaching and mentoring of pre-service and practicing educators. We are part the School of Education, Health, and Human Performance (EHHP). We actively collaborate with many units and departments across campus and partner with other schools and organizations in the local and larger communities. ECDC is licensed by the South Carolina Department of Social Services (DSS), accredited through the National Association for the Education of Young Children (NAEYC), and certified as a Nature Explore classroom. Our three-part mission is to provide:

- A demonstration program for research, observation, and practicum purposes.
- Quality child care and early education for children ages two through kindergarten.
- An active model of child advocacy in the greater Charleston community.

Current research across the spectrum of social, cognitive, and physical development provides the framework for our curriculum, with a focus on meeting children’s individual needs and supporting their interests. Correspondingly, we support adult learning among the wide range of staff, family members, researchers, CoC students, and professional community colleagues that participate in our program. Our school explores new directions to meet the changing needs of education in the 21st Century.

This handbook is not intended to take the place of our program Policies and Procedures, which provide detailed information about all dimensions of ECDC operations. It is designed only to provide practical information that may be time-sensitive and useful for managing day-to-day routines and activities. Please keep this reference handy, but also take the time to review our Policies and Procedures at least annually, or if you have a specific question about any aspect of our program. We will provide translation of any of our program information on request. We encourage you to visit our website regularly where you may download program documents.

As part of the College’s sustainability initiative, we distribute as many of our program materials electronically as possible. We keep in the building for your reference at any time hard copies of:

- DSS and DHEC Regulations & Licensing documentation
- NAEYC accreditation standards and documentation
- Emergency Plan
- Policies and Procedures
- Family Handbook
- Curriculum Reference notebooks (in each observation booth)
- Assessment System
- Annual Reports (CoC and NAEYC)
- New Staff Orientation Handbook
- Community Resource Notebook
- Program Publications and Presentations

Lastly, we invite each family to become involved in our mission. Our Parent Teacher Organization actively supports us in many ways and we welcome opportunities for family members to share their languages, cultures, traditions, interests, and professional expertise with our children and teachers.

Warm regards,

Katherine Houser, MEd, Director (on behalf of the entire staff)

Effective 9.24.20
## Lead Staff Contact Information

<table>
<thead>
<tr>
<th>N.E. Miles ECDC</th>
<th>91 Wentworth Street</th>
<th>Charleston</th>
<th>SC 29401/29424</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director</td>
<td>Katherine Houser</td>
<td>843.953.5606</td>
<td><a href="mailto:houserkk@cofc.edu">houserkk@cofc.edu</a></td>
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<td>Sarah Harvey</td>
<td>843.953.5631</td>
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</tr>
<tr>
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<td><a href="mailto:johnstons@cofc.edu">johnstons@cofc.edu</a></td>
</tr>
<tr>
<td>3's (Sunflowers)</td>
<td>Mary White</td>
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</tr>
<tr>
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<td>Ryan Stone</td>
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<td><a href="mailto:stoner@cofc.edu">stoner@cofc.edu</a></td>
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## 2020-2021 Attendance Calendar

The full attendance and events calendar is posted to the ECDC website after July 1. Attendance days are closely aligned with the CofC Academic Calendar, but do not coincide exactly. Sometimes we are in session when the College is out, and vice versa. We typically also plan 2-4 teacher work or professional development days throughout the year, but try very hard to schedule these at times least disruptive to family demands/schedules.

### ECDC 2020-2021 Session Begin/End Dates:

| Fall Term     | Tuesday, September 1 (virtual)-Friday, December 11 |
| Spring Term   | Monday, January 11-Friday, April 30 |
| Maymester     | Monday, May 3–Friday, May 28 |
| Summer I      | Wednesday, June 2–Friday, June 25 |

### NON-ATTENDANCE DAYS FOR CHILDREN IN 2019-2020:

- Monday, September 14: Phase-in Day #1 (*half of the children attend*)
- Tuesday, September 15: Phase-in Day #2 (*half of the children attend*)
- Wednesday, September 16-
- Friday, September 18: All children attend

- Wed-Fri, November 25-27: CofC Thanksgiving Break
- Monday, December 7: CofC Reading Day (Parent/Teacher Conferences)
- Mon, Dec. 14-Fri, Jan 8: CofC Winter Break
- Monday, January 18: Martin Luther King Holiday
- Mon-Fri, March 8-12: CofC Spring Break *Revised due to COVID April 5-8
- Mon, April 5-7: ECDC Spring Break
- Tuesday, April 27: CofC Reading Day (Parent/Teacher Conferences)
- Monday, May 31: Memorial Day Holiday
- Tuesday, June 1: **Teacher Work Day** (between MM & SU I)
**Hours**
ECDC is open Monday-Friday 7:45 AM-5:15 PM
*Revised 2020-21 operating hours due to COVID 8:00 AM-3:00PM
Parents **must be in the building no later than 5:15PM** or a $5 late fee may be assessed!

**2020-2021 Enrollment & Registration**
Children are enrolled for the academic year; Maymester and Summer I sessions are optional, but only open to currently enrolled children. We distribute registration forms for currently enrolled children in mid-spring for the summer sessions and following fall. Once the number of available openings is confirmed, we contact families on our waiting list and make enrollment offers. Annual registration fees are $75 for returning children, $100 for new children, and $25 per summer session. All new and returning families are required to complete required DSS paperwork on our April “Paper Day,” which is the same day our program is closed for Parent-Teacher conferences.

Registration constitutes a “reservation” for a particular schedule and the program then staffs accordingly; therefore tuition is due regardless of whether the child attends or not.

**Tuition & Scholarships**
Tuition may be paid annually, per semester, or in eight equal monthly payments, September-April. Check payments only may be dropped at the ECDC office. Checks or cash payments may be made at the Treasurer’s Office on Calhoun Street. At this time the College does not make arrangements for automatic payroll deductions for ECDC tuition, but pre-tax accounts can be processed. The Treasurer’s office also accepts credit cards. Parents are required to sign a Financial Responsibility Agreement.

Tuition for 2020-2021 is:

<table>
<thead>
<tr>
<th>Child Schedule</th>
<th>Annual</th>
<th>Semester</th>
<th>Monthly (Sept-April)</th>
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<tr>
<td>Full Day M-F</td>
<td>$4400</td>
<td>$2800</td>
<td>$600</td>
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<tr>
<td>Half Day M-F (7:45-12)</td>
<td>$4000</td>
<td>$2000</td>
<td>$500</td>
</tr>
<tr>
<td>MWF Full Day</td>
<td>$4000</td>
<td>$2000</td>
<td>$500</td>
</tr>
<tr>
<td>T/Th Full Day</td>
<td>$3600</td>
<td>$1800</td>
<td>$450</td>
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A limited number of need-based tuition scholarships are available through the Nathan E. Miles Endowment Fund. Applications are available at any time, but due by July 1. Award notifications are made before the first tuition payment is due.

**Policies & Procedures**
This Family handbook is not intended to take the place of or supersede ECDC’s official *Policies and Procedures*, which cover all aspects of our program operations and are coded to

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correspond with NAEYC accreditation standards. The P/P’s are posted on our website (Parent Page) and parents must sign-off on policies annually. Please refer to that document for detailed information about all aspects of our program. This includes information about the following:

- Guidance and Discipline
- Building Security and Access
- Storage and Administration of Medicine
- Inclusion and Exclusion of Ill Children
- Emergency Response Plans

**Documentation**

We need to keep all of our child file information current at all times, specifically immunization and health records, authorized pick-up permissions, and documentation of referrals or instructional plans (ISFP/IEP/504’s) for children with special health or learning needs. Please make sure you provide us with copies of updated information and keep us apprised of any temporary special circumstances or needs that you may have. Our confidentiality policies and procedures ensure your child and family’s privacy at all times.

**Arrivals & Departures**

**Parking & Access:** ECDC has one public entrance at 91 Wentworth Street (we only use the playground gate as an entrance/exit in emergencies or for special events). There are two drop-off parking spaces in front of the building and several more in the “P” parking lot behind the adjacent fraternity houses (entrance between last fraternity house and Memminger Staff parking lot. Families are issued TWO parking decals (front driver-side window of vehicle). Decals are free. The parking decal is NOT an official campus parking sticker and is only valid for drop-off and pick-up in either the two YELLOW lined spaces on Wentworth Street in front of the building, or the YELLOW-lined area in the P lot next to the fence. Parents who park in any other area are subject to parking tickets and we have no authority to intervene on your behalf if you park in unauthorized spaces for longer than a few minutes.

**Security:** Parents are issued TWO magnetic swipe cards per family for the front door at no charge. Additional swipe cards or replacements are available at the current cost of cards to us (presently $5). Someone in the office must physically check the security monitors and buzz in anyone without a swipe card, so it is extremely helpful to us if parents who use the front door request swipe cards and replace them if lost/stolen. NO MARKINGS are to be made on swipe cards, as a lost/stolen card with ECDC written on it would crash our entire security system!!!!! DO NOT allow children to use your swipe card!

**Signing In/Out:** All children must be signed in AND out daily at the sign-in notebook outside the classroom door. This is very important, especially in the event of emergency. Each teacher will share preferences for drop-off/pick-up routines. Children will only be released to parents/guardians or other adults listed on the Authorized Pick-up list, which parents can edit at any time. Written permission must be provided for release to anyone else. We are required by DSS to have a copy of any legal document regarding special circumstances such as
visitation/custody. As long as no such document is on file, we are required to release children to either parent/legal guardian!

**Home/School Communications**

One of our primary goals is to establish mutually respectful, friendly relationships with all of our children and families. Good communications are essential and we strive for a balance of formal/informal communications that acknowledge the needs and desires of both families and the teachers/director. We use the classroom sign-in areas as communications centers – things you should see there and that we expect you to review/use regularly:

- Sign-in/out book for grown-ups (some classrooms have a book for children as well)
- Daily schedule
- Activity Plans
- Special Events calendar and/or notifications
- Classroom News
- Field trip permission forms
- Current monthly snack menu
- Staff/Child Ratio chart

Drop-off times can be stressful, especially at the beginning of the year. Our children arrive/depart at different times. Sometimes the most convenient time for drop-off does not necessarily coincide with what the teacher needs to be doing inside the classroom and we want to minimize the effect of separations on other children in the classroom and on-going activities. Therefore, we recommend that parents develop a reasonable routine for saying good-bye in the hallway, so that when a teacher greets your child at the door, the transition can be smooth and quick. Drop off time is usually NOT a good time to attempt a substantive conversation with the teacher. If the master teacher has usually left for the day when you pick-up your child, he/she will certainly work with you to identify a means by which those kinds of conversations can occur.

A news blog is located on the home page of our website and ECDC has a Facebook page that can be accessed by clicking on the link at the bottom of the page. The Director posts information about daily activities, special events, etc. Classroom teachers are responsible for daily bulletins and communications about the curriculum, activities, events, and scheduling of meetings, conferences, etc. for their particular classroom. Our teachers are moving increasingly away from paper-based communications and you may expect most communications via email or posted to secure online locations.

Essential communications from the director are distributed in the hallway cubbies and/or email. If you ever have questions or concerns, please make them known to your child’s lead teacher or Katherine Houser, as we prefer to head off problems before they occur! We distribute New Family Surveys in the Fall and Annual Family Surveys at Spring Paper Day to

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collect formal feedback from our families. Annual reports are posted to the website and emailed to families when published.

**Emergency Communications**
Starting in 2020-2021, ECDC uses an internal communications alert system (“Remind”) in addition to the official campus *Cougar Alert* system that is only available to family members who work on campus. The Remind system allows us to distribute time-sensitive information to all our families that might affect drop-off/pick-up procedures, weather or traffic issues, etc. that may only be relevant to ECDC families and staff, and not appropriate for distribution via the campus system.

**Observation Booths & Open Door Policy**
Families are welcome in the observation booths at any time and may spend as much time in the building as they wish. Observation hours for other visitors and College of Charleston students are scheduled ahead of time and restricted to limited hours in the AM and PM (not during naptime). Parents may also visit inside the classroom, but must not disrupt instructional activities or classroom routines.

**Personal Care Routines**

**Clothing & personal effects:**
Dress your child in comfortable clothing! Each child is required to have at least one extra set of seasonally appropriate clothing in the event of toileting accidents, spills, etc. Please label all your child’s personal possessions. We do have laundry facilities and will wash/dry clothing when necessary if time permits. We believe in outdoor play for all children! Dress your child for the weather. If your child is not well enough to play outside, your child should not be at school. Remember that open-toed shoes are not allowed on the playground. Parents must provide all diapering supplies as well as sunscreens, insect repellents, etc. **Beginning with the Sunflower Class, (3’s) children must be toilet-trained!**

**Nap/rest time:**
*Rest Mat:* We are required by both DSS and our NAEYC accreditation standards to provide time and equipment for mid-day rest. We provide a durable rest mat for your child that will be labeled with his/her name and only be used by your child for the length of time your child is enrolled at ECDC. When your child leaves ECDC, you may take the mat with you. These mats are cleaned and disinfected weekly.

**Nap Item Storage:** While children are not required to sleep, they are encouraged to be quiet during this time and therefore, we suggest you provide your child with a comforting/familiar item. A favorite blanket, toy, and/or pillow may be kept at school for rest time. HOWEVER, (and this is a big however) our storage space is VERY limited. While each child has an individual cubby in the hallway, (and the 2’s have an additional cubby inside the classroom for diapering
supplies), these cubbies are 9” x 19 ½”, not big enough to accommodate full size pillows, comforters, gigantic stuffed toys, etc. We have had a big problem with children’s nap things spilling out onto the floor. This is not only unsightly, but unsafe and not hygienic. We provide each new child with an ‘official’ canvas ECDC tote that has a snap closure with two canvas handles that can be personalized as desired. Each child’s tote fully packed must fit entirely inside the hallway cubby and blankets, pillows, etc. limited in size to those that will fit entirely (and easily) inside the tote. We encourage your child to be independent right from the start, so even the youngest children are encouraged to pack and unpack unassisted.

**Nut/Peanut/Perfume Free Center:** ECDC is designated “nut/peanut/perfume free.” No nuts, nut oils, or other nut-based items are used in any of the classrooms or allowed for snack or lunchtimes. Since non-allergic children’s favorite foods often do include peanut butter, we suggest substitutes such as ‘sun butter’ (made from sunflower seeds) that can be found at local grocery stores and are similar in taste/texture to peanut butter, but not a threat to children with allergies. We also prohibit the use of perfumes or other strongly scented products, as we have staff and children with serious asthmatic conditions triggered by these materials.

**Special Health Needs:** Parents of any child with special food-related or dietary health needs must provide a written individualized care plan prepared in consultation with the child’s health care provider that specifies particular needs or prohibitions. This information is added to the ECDC Child Health Advisory list and posted in the kitchen and classrooms. If needed, a daily log is maintained for the child documenting the type and quantity of food consumed.

**Lunch:** Parents need to provide their child with an appropriate lunch box or other leak-proof receptacle clearly labeled with the child’s name. Our staff is expected to spend snack/mealtimes at the tables interacting with children; the time needed to heat lunches prevents them from being able to do that. Therefore, **we do not heat left-overs or pre-packaged meals or snacks**, so cold or hot packs must be used if food needs to be kept warm or cold. We prefer items that do not need refrigeration. ECDC provides 1% milk at lunch and **parents are responsible for providing a healthy lunch for their child** – no candy or other junk food items that are high in sugar, salt, or fats. All foods for children younger than four must be cut into pieces no larger than ½ inch square, as we have required DSS choke-tube regulations.

**Snacks:** Morning snack is served between 9:00 and 9:30 AM and afternoon snack following rest time (after 2:30 PM). ECDC provides nutritious items that are appealing to children, such as fresh fruits and vegetables, whole grain crackers, pita chips, salsa, rice/beans, bagels, waffles, muffins, cereal, cheese, and pastas. Children are often involved in cooking or baking activities as part of the curriculum that we subsequently serve for snack. **Food Storage, Preparation, and Serving Procedures**, adapted from Caring for our Children National Health and Safety Performance Standards are posted in the kitchen and followed when staff members handle food.

**Special Occasions:** We make exceptions for birthdays and other special occasions and parents are welcome to send in (or bring) whatever kind of treats they wish at these times! We prefer that these items be commercially prepared rather than home-cooked.


**Medications:** Our medications policy permits only master teachers or the director to administer medications. A parent must enter instructions in the *Medication Log*, which is located in the office each day medication is to be administered for temporary medications, and/or provide a copy of physician instructions for long-term meds. For more details about medications, see section 5.7 in the Policies/Procedures.

**Activities & Special Events**
We sponsor or participate in a number of campus/ECDC special events throughout the year and you will receive information ahead of time with details. An Events Calendar is posted on the [Parent Information page](#) of the website.) Typically, these include:

- New Family Orientation (August)
- Parent Open House (Early September)
- Fall Family Picnic (September)
- Campus Costume Parade (Halloween)
- Thanksgiving Feast (Tuesday before Thanksgiving)
- Sottile Tree Lighting Ceremony (Wednesday after Thanksgiving break)
- PJs/Movie Night Out for Parents (last Thursday of Fall Semester)
- Evening info sessions on timely topics of interest
- Teacher Appreciation Week (February)
- ECDC/Elementary School Transitions Evening Info session (with sufficient interest)
- Play Day & Family Picnic (April)
- Kindergarten Graduation & Family Picnic (last Wednesday of Maymester)

**Parent Teacher Organization**
There are many ways you can support our program! All parents are invited (and expected) to participate in our PTO, and we sponsor many different kinds of activities and events. Our PTO moved from a board-based organization to one that functions quite effectively as an ongoing series of “ad hoc” committees, to minimize time commitments and focus on teamwork and community-building. We ask you to sign up/volunteer for at least one event, and then throughout the year, you will be contacted by the PTO coordinating team with enough lead time and help to get the event organized. Early in the year, room parents are also recruited. Coordinator for 2020-2021 is Anna Holloway, who will need some assistant, so we are seeking two or three additional volunteers to help with this position!!

**Parent Advisory Committee**
You are also represented by a Parent Advisory Committee, composed of one parent for each age group/class. These parents are appointed by the director to act as spokespersons on behalf of families as needed for mediation of any problems that may arise and for strategic planning purposes. At the time of editing, representatives for 2020-2021 have not yet been determined.

**Procedures for Negotiating Difficulties and Differences**
We encourage open and honest communications; parents should express questions and/or complaints originating in the classroom to their child’s Master Teacher of the Program Director.

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When conflicts arise, the Program Director will request a conference with the family to discuss the problem and work toward solutions. If a parent is not satisfied or feels uncomfortable with this process, any member of the Parent Advisory Committee (PAC) can be contacted, and the issue will be relayed to the Program Director anonymously or carried forward to the Dean of EHHP who may forward to other campus bodies or administrators as needed to resolve (10E.6; 10B.20)